

Bpm Product Analysis

IF YOU ALLY INFATUATION SUCH A REFERRED **BPM PRODUCT ANALYSIS** BOOKS THAT WILL HAVE ENOUGH MONEY YOU WORTH, GET THE COMPLETELY BEST SELLER FROM US CURRENTLY FROM SEVERAL PREFERRED AUTHORS. IF YOU WANT TO COMICAL BOOKS, LOTS OF NOVELS, TALE, JOKES, AND MORE FICTIONS COLLECTIONS ARE THEN LAUNCHED, FROM BEST SELLER TO ONE OF THE MOST CURRENT RELEASED.

YOU MAY NOT BE PERPLEXED TO ENJOY EVERY BOOK COLLECTIONS BPM PRODUCT ANALYSIS THAT WE WILL ENORMOUSLY OFFER. IT IS NOT CONCERNING THE COSTS. ITS NOT QUITE WHAT YOU COMPULSION CURRENTLY. THIS BPM PRODUCT ANALYSIS, AS ONE OF THE MOST VIGOROUS SELLERS HERE WILL UNQUESTIONABLY BE ACCOMPANIED BY THE BEST OPTIONS TO REVIEW.

BUSINESS PROCESS MANAGEMENT FORUM - MARCELLO LA ROSA 2016-09-03

THIS BOOK CONSTITUTES THE PROCEEDINGS OF THE BPM FORUM FROM THE INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT, BPM 2016, HELD IN RIO DE JANEIRO, SEPTEMBER 2016. THE BPM FORUM AIMS AT GATHERING PAPERS THAT SHOWCASE FRESH IDEAS AND EMERGING TOPICS IN BPM. THEY HAVE TO DEMONSTRATE SUBSTANTIAL POTENTIAL FOR STIMULATING INTERESTING DISCUSSIONS, EVEN IF THEY ARE NOT YET COMPLETELY MATURED. THIS WAY, 13 FULL PAPERS WERE SELECTED FROM 106 SUBMISSIONS, WHERE EACH PAPER WAS REVIEWED BY FOUR PC MEMBERS AND BY ONE SENIOR PC MEMBER WHO MODERATED THE DISCUSSION AND WROTE THE META-REVIEW. THE SELECTED PAPERS IN THIS VOLUME COVER TOPICS RELATED TO PROCESS MODELING, PROCESS EXECUTION AND MANAGEMENT ASPECTS OF THE BPM DISCIPLINE.

HANDBOOK ON BUSINESS PROCESS MANAGEMENT 1 - JAN VOM BROCKE 2010-09-21

BUSINESS PROCESS MANAGEMENT (BPM) HAS BECOME ONE OF THE MOST WIDELY USED APPROACHES FOR THE DESIGN OF MODERN ORGANIZATIONAL AND INFORMATION SYSTEMS. THE CONSCIOUS TREATMENT OF BUSINESS PROCESSES AS SIGNIFICANT CORPORATE ASSETS HAS FACILITATED SUBSTANTIAL IMPROVEMENTS IN ORGANIZATIONAL PERFORMANCE BUT IS ALSO USED TO ENSURE THE CONFORMANCE OF CORPORATE ACTIVITIES. THIS HANDBOOK PRESENTS IN TWO VOLUMES THE CONTEMPORARY BODY OF KNOWLEDGE AS ARTICULATED BY THE WORLD'S LEADING BPM THOUGHT LEADERS. THIS FIRST VOLUME FOCUSES ON ARRIVING AT A SOUND DEFINITION OF BUSINESS PROCESS MANAGEMENT APPROACHES AND EXAMINES BPM METHODS AND PROCESS-AWARE INFORMATION SYSTEMS. AS SUCH, IT PROVIDES GUIDANCE FOR THE INTEGRATION OF BPM INTO CORPORATE METHODOLOGIES AND INFORMATION SYSTEMS. EACH CHAPTER HAS BEEN CONTRIBUTED BY LEADING INTERNATIONAL EXPERTS. SELECTED CASE STUDIES COMPLEMENT THESE VIEWS AND LEAD TO A SUMMARY OF BPM EXPERTISE THAT IS UNIQUE IN ITS COVERAGE OF THE MOST CRITICAL SUCCESS FACTORS OF BPM.

BUSINESS PROCESS MANAGEMENT - KELKAR, S. A. 2021-01-01

BUSINESS PROCESS MANAGEMENT (BPM) IS ABOUT MANAGING ALL THE WORK THAT IS NECESSARY FOR DELIVERING AN END PRODUCT OR SERVICE. THIS BOOK IS WELL-SUITED FOR

TEACHING AN ACADEMIC COURSE AS A PART OF A FINAL YEAR BACHELOR AND MASTER DEGREE PROGRAMS IN ITC, MANAGEMENT, AND ALSO, OTHER RELATED DISCIPLINES. IT CAN ALSO BE USED FOR CONDUCTING AN EQUIVALENT TRAINING PROGRAMME FOR IN-HOUSE PROFESSIONALS. ALTHOUGH NO BOOK CAN BE A SUBSTITUTE FOR THE WIDE AND VARIED EXPERIENCE OF AN INSTRUCTOR, THIS BOOK WILL HELP THE INSTRUCTOR TO CONCENTRATE ON TEACHING RATHER THAN WORRYING ABOUT CREATING THE TEACHING MATERIAL AND ASSEMBLING THE STUDENT MATERIAL. IN VIEW OF THE LIKELY DIFFERENCES IN BACKGROUND OF THE READERS, SOME MATERIAL HAS BEEN PLACED INTO APPENDICES TO ENABLE THEM TO READ ON A NEED TO KNOW BASIS. BESIDES, THIS BOOK, IN ITS PRESENT FORM, IS EQUALLY USEFUL FOR THE PROFESSIONALS, WHO WISH TO GRASP THE ESSENTIALS OF BPM WITHOUT ATTENDING A FORMAL INSTRUCTIONAL COURSE. KEY FEATURES [?] CHAPTERS ARE APPROPRIATELY ORGANIZED AS PER THE PROCESS LIFE CYCLE [?] WRITTEN IN BULLET FORMAT FOR EASY GRASPING [?] COMPRISES THEORY AND ITS APPLICATIONS SYSTEMATICALLY [?] EMPHASIZES RELEVANT DEPLOYMENT ISSUES [?] SEPARATE CHAPTER ON PERFORMANCE MONITORING [?] HIGHLY ILLUSTRATIVE WITH DIAGRAMS AND SKETCHES [?] SEPARATE APPENDIX ON BPMS TARGET AUDIENCE [?] ME (COMPUTER SCIENCE/ ENGINEERING/TECHNOLOGY) [?] MBA (INFORMATION SYSTEMS) [?] MCA STUDENTS

BUSINESS PROCESS MANAGEMENT WORKSHOPS - MARCELLO LA ROSA 2013-01-26

THIS BOOK CONSTITUTES THE REFEREED PROCEEDINGS OF 12 INTERNATIONAL WORKSHOPS HELD IN TALLINN, ESTONIA, IN CONJUNCTION WITH THE 10TH INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT, BPM 2012, IN SEPTEMBER 2012. THE 12 WORKSHOPS COMPRISED ADAPTIVE CASE MANAGEMENT AND OTHER NON-WORKFLOW APPROACHES TO BPM (ACM 2012), BUSINESS PROCESS DESIGN (BPD 2012), BUSINESS PROCESS INTELLIGENCE (BPI 2012), BUSINESS PROCESS MANAGEMENT AND SOCIAL SOFTWARE (BPMS2 2012), DATA- AND ARTIFACT-CENTRIC BPM (DAB 2012), EVENT-DRIVEN BUSINESS PROCESS MANAGEMENT (edBPM 2012), EMPIRICAL RESEARCH IN BUSINESS PROCESS MANAGEMENT (ER-BPM 2012), PROCESS MODEL COLLECTIONS (PMC 2012), PROCESS-AWARE LOGISTICS SYSTEMS (PALS 2012), REUSE IN BUSINESS PROCESS MANAGEMENT (rBPM 2012), SECURITY IN BUSINESS PROCESSES (SBP 2012), AND

THEORY AND APPLICATIONS OF PROCESS VISUALIZATION (TAPROVIZ 2012). THE 56 REVISED FULL PAPERS PRESENTED WERE CAREFULLY REVIEWED AND SELECTED FROM 141 SUBMISSIONS.

DESIGN, PERFORMANCE, AND ANALYSIS OF INNOVATIVE INFORMATION RETRIEVAL - LU, ZHONGYU (JOAN)
2012-08-31

DAILY PROCEDURES SUCH AS SCIENTIFIC EXPERIMENTS AND BUSINESS PROCESSES HAVE THE POTENTIAL TO CREATE A HUGE AMOUNT OF DATA EVERY DAY, HOUR, OR EVEN SECOND, AND THIS MAY LEAD TO A MAJOR PROBLEM FOR THE FUTURE OF EFFICIENT DATA SEARCH AND RETRIEVAL AS WELL AS SECURE DATA STORAGE FOR THE WORLD'S SCIENTISTS, ENGINEERS, DOCTORS, LIBRARIANS, AND BUSINESS MANAGERS. DESIGN, PERFORMANCE, AND ANALYSIS OF INNOVATIVE INFORMATION RETRIEVAL EXAMINES A NUMBER OF EMERGING TECHNOLOGIES THAT SIGNIFICANTLY CONTRIBUTE TO MODERN INFORMATION RETRIEVAL (IR), AS WELL AS FUNDAMENTAL IR THEORIES AND CONCEPTS THAT HAVE BEEN ADOPTED INTO NEW TOOLS OR SYSTEMS. THIS REFERENCE IS ESSENTIAL TO RESEARCHERS, EDUCATORS, PROFESSIONALS, AND STUDENTS INTERESTED IN THE FUTURE OF IR.

BPM PROCESS ANALYSIS A COMPLETE GUIDE - 2019 EDITION - GERARDUS BLOKDYK 2019-03-18

WHICH BUSINESS PROCESSES ARE IMPACTING ON IMPROVING (DETERIORATING) PROFIT MARGIN (OR CASH FLOW) AND WHY? DOES MANAGEMENT UNDERSTAND PRINCIPLES AND CONCEPTS OF SYSTEM ENGINEERING? HOW DO YOU IMPROVE QUALITY AND ORGANIZATIONAL PERFORMANCE? WHAT IS THE FUNCTIONALITY IN EXISTING TOOLS THAT IS MOST USEFUL? HAS YOUR ORGANIZATION ANALYZED WHETHER ITS PRODUCTS AND SERVICES ARE ALIGNED WITH CUSTOMER AND STAKEHOLDER NEEDS AND BUSINESS GOALS? DEFINING, DESIGNING, CREATING, AND IMPLEMENTING A PROCESS TO SOLVE A CHALLENGE OR MEET AN OBJECTIVE IS THE MOST VALUABLE ROLE... IN EVERY GROUP, COMPANY, ORGANIZATION AND DEPARTMENT. UNLESS YOU ARE TALKING A ONE-TIME, SINGLE-USE PROJECT, THERE SHOULD BE A PROCESS. WHETHER THAT PROCESS IS MANAGED AND IMPLEMENTED BY HUMANS, AI, OR A COMBINATION OF THE TWO, IT NEEDS TO BE DESIGNED BY SOMEONE WITH A COMPLEX ENOUGH PERSPECTIVE TO ASK THE RIGHT QUESTIONS. SOMEONE CAPABLE OF ASKING THE RIGHT QUESTIONS AND STEP BACK AND SAY, 'WHAT ARE YOU REALLY TRYING TO ACCOMPLISH HERE? AND IS THERE A DIFFERENT WAY TO LOOK AT IT?' THIS SELF-ASSESSMENT EMPOWERS PEOPLE TO DO JUST THAT - WHETHER THEIR TITLE IS ENTREPRENEUR, MANAGER, CONSULTANT, (VICE-)PRESIDENT, CXO ETC... - THEY ARE THE PEOPLE WHO RULE THE FUTURE. THEY ARE THE PERSON WHO ASKS THE RIGHT QUESTIONS TO MAKE BPM PROCESS ANALYSIS INVESTMENTS WORK BETTER. THIS BPM PROCESS ANALYSIS ALL-INCLUSIVE SELF-ASSESSMENT ENABLES YOU TO BE THAT PERSON. ALL THE TOOLS YOU NEED TO AN IN-DEPTH BPM PROCESS ANALYSIS SELF-ASSESSMENT. FEATURING 914 NEW AND UPDATED CASE-BASED QUESTIONS, ORGANIZED INTO SEVEN CORE AREAS OF PROCESS DESIGN, THIS SELF-ASSESSMENT WILL HELP YOU IDENTIFY AREAS IN WHICH BPM PROCESS ANALYSIS IMPROVEMENTS CAN BE MADE. IN USING THE QUESTIONS YOU WILL BE BETTER ABLE TO: -

DIAGNOSE BPM PROCESS ANALYSIS PROJECTS, INITIATIVES, ORGANIZATIONS, BUSINESSES AND PROCESSES USING ACCEPTED DIAGNOSTIC STANDARDS AND PRACTICES - IMPLEMENT EVIDENCE-BASED BEST PRACTICE STRATEGIES ALIGNED WITH OVERALL GOALS - INTEGRATE RECENT ADVANCES IN BPM PROCESS ANALYSIS AND PROCESS DESIGN STRATEGIES INTO PRACTICE ACCORDING TO BEST PRACTICE GUIDELINES USING A SELF-ASSESSMENT TOOL KNOWN AS THE BPM PROCESS ANALYSIS SCORECARD, YOU WILL DEVELOP A CLEAR PICTURE OF WHICH BPM PROCESS ANALYSIS AREAS NEED ATTENTION. YOUR PURCHASE INCLUDES ACCESS DETAILS TO THE BPM PROCESS ANALYSIS SELF-ASSESSMENT DASHBOARD DOWNLOAD WHICH GIVES YOU YOUR DYNAMICALLY PRIORITIZED PROJECTS-READY TOOL AND SHOWS YOUR ORGANIZATION EXACTLY WHAT TO DO NEXT. YOU WILL RECEIVE THE FOLLOWING CONTENTS WITH NEW AND UPDATED SPECIFIC CRITERIA: - THE LATEST QUICK EDITION OF THE BOOK IN PDF - THE LATEST COMPLETE EDITION OF THE BOOK IN PDF, WHICH CRITERIA CORRESPOND TO THE CRITERIA IN... - THE SELF-ASSESSMENT EXCEL DASHBOARD - EXAMPLE PRE-FILLED SELF-ASSESSMENT EXCEL DASHBOARD TO GET FAMILIAR WITH RESULTS GENERATION - IN-DEPTH AND SPECIFIC BPM PROCESS ANALYSIS CHECKLISTS - PROJECT MANAGEMENT CHECKLISTS AND TEMPLATES TO ASSIST WITH IMPLEMENTATION INCLUDES LIFETIME SELF ASSESSMENT UPDATES EVERY SELF ASSESSMENT COMES WITH LIFETIME UPDATES AND LIFETIME FREE UPDATED BOOKS. LIFETIME UPDATES IS AN INDUSTRY-FIRST FEATURE WHICH ALLOWS YOU TO RECEIVE VERIFIED SELF ASSESSMENT UPDATES, ENSURING YOU ALWAYS HAVE THE MOST ACCURATE INFORMATION AT YOUR FINGERTIPS.

REAL-LIFE BPMN - JAKOB FREUND 2014-12-05

PLEASE NOTE: THERE IS AN IMPROVED 3RD EDITION OF THIS BOOK AVAILABLE, HENCE THIS SECOND EDITION IS NO LONGER AVAILABLE FOR SALE. IT IS ABOUT BUSINESS PROCESS MANAGEMENT (BPM) AND BUSINESS PROCESS MODEL AND NOTATION (BPMN 2.0). TRUTH BE TOLD, THERE ARE SEVERAL BPMN BOOKS ON THE MARKET. SOME OF THEM ARE QUITE GOOD, SO WHY SHOULD YOU CARE ABOUT THIS ONE? THIS BOOK DISTILLS THE EXPERIENCE THE AUTHORS ACCUMULATED WHILE RUNNING CAMUNDA, A CONSULTING COMPANY THAT SPECIALIZES IN BPM. CAMUNDA HELPED TO DEFINE THE BPMN SPECIFICATION, AND DURING THE PAST FIVE YEARS, THEY HAVE APPLIED BPMN IN OVER 250 CUSTOMER ENGAGEMENTS. THESE WERE BIG BUSINESSES, SMALL COMPANIES, AND PUBLIC INSTITUTIONS. NOW YOU CAN BENEFIT FROM THIS PRACTICAL EXPERIENCE. TOPICS COVERED: THE BASICS OF MODELING PROCESSES WITH BUSINESS PROCESS MODEL AND NOTATION (BPMN 2.0) METHODS TO APPLY BPMN SUCCESSFULLY TO REAL-WORLD PROBLEMS A PRACTICAL APPROACH FOR AUTOMATING PROCESSES WITH BPMN 2.0 THE ALIGNMENT OF BUSINESS AND IT AS AN ATTAINABLE GOAL ADVICE ON INTRODUCING BPMN ACROSS YOUR COMPANY THIS BOOK EXPLAINS THE NOTATION, OF COURSE, BUT IT ALSO DELVES INTO THE KINDS OF CHALLENGES THAT PROCESS DESIGNERS FACE EVERY DAY. IT TALKS ABOUT PITFALLS TO AVOID. IT GIVES DOS AND DON'TS. THERE ARE GUIDELINES AND BEST PRACTICES. THIS SECOND EDITION IN ENGLISH IS BASED ON THE SUCCESSFUL FOURTH GERMAN

EDITION, WHICH, ACCORDING TO AMAZON.DE, IT IS STILL THE HIGHEST-RANKED BOOK ON BPMN IN GERMAN. THE NUMBER OF FIVE-STAR RATINGS AWARDED BY READERS SPEAKS VOLUMES. ALSO AVAILABLE IN SPANISH.

BUSINESS PROCESS MANAGEMENT WORKSHOPS - FLORIAN DANIEL 2012-01-25

LNBIP 99 AND LNBIP 100 TOGETHER CONSTITUTE THE THOROUGHLY REFEREED PROCEEDINGS OF 12 INTERNATIONAL WORKSHOPS HELD IN CLERMONT-FERRAND, FRANCE, IN CONJUNCTION WITH THE 9TH INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT, BPM 2011, IN AUGUST 2011. THE 12 WORKSHOPS FOCUSED ON BUSINESS PROCESS DESIGN (BPD 2011), BUSINESS PROCESS INTELLIGENCE (BPI 2011), BUSINESS PROCESS MANAGEMENT AND SOCIAL SOFTWARE (BPMS2 2011), CROSS-ENTERPRISE COLLABORATION (CEC 2011), EMPIRICAL RESEARCH IN BUSINESS PROCESS MANAGEMENT (ER-BPM 2011), EVENT-DRIVEN BUSINESS PROCESS MANAGEMENT (EDBPM 2011), PROCESS MODEL COLLECTIONS (PMC 2011), PROCESS-AWARE LOGISTICS SYSTEMS (PALS 2011), PROCESS-ORIENTED SYSTEMS IN HEALTHCARE (PROHEALTH 2011), REUSE IN BUSINESS PROCESS MANAGEMENT (rBPM 2011), TRACEABILITY AND COMPLIANCE OF SEMI-STRUCTURED PROCESSES (TC4SP 2011), AND WORKFLOW SECURITY AUDIT AND CERTIFICATION (WfSAC 2011). IN ADDITION, THE PROCEEDINGS ALSO INCLUDE THE PROCESS MINING MANIFESTO (AS AN OPEN ACCESS PAPER), WHICH HAS BEEN JOINTLY DEVELOPED BY MORE THAN 70 SCIENTISTS, CONSULTANTS, SOFTWARE VENDORS, AND END-USERS. LNBIP 100 CONTAINS THE REVISED AND EXTENDED PAPERS FROM PMC 2011, PALS 2011, PROHEALTH 2011, rBPM 2011, TC4SP 2011, AND WfSAC 2011.

BUSINESS PROCESS MANAGEMENT WORKSHOPS - DANILO ARDAGNA 2009-06-07

CONSTITUTES THE REFEREED POST-WORKSHOP PROCEEDINGS OF 9 INTERNATIONAL WORKSHOPS HELD IN MILANO, ITALY, IN CONJUNCTION WITH THE 6TH INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT, BPM 2008, IN SEPTEMBER 2008.

BUSINESS PROCESS CHANGE - PAUL HARMON 2019-02-28

BUSINESS PROCESS CHANGE: A BUSINESS PROCESS MANAGEMENT GUIDE FOR MANAGERS AND PROCESS PROFESSIONALS, FOURTH EDITION, PROVIDES A BALANCED VIEW OF THE FIELD OF BUSINESS PROCESS CHANGE. BESTSELLING AUTHOR AND RENOWNED EXPERT IN THE FIELD PAUL HARMON OFFERS CONCEPTS, METHODS, CASES FOR ALL ASPECTS, AND PHASES OF SUCCESSFUL BUSINESS PROCESS IMPROVEMENT. STUDENTS AND PROFESSIONALS ALIKE WILL BENEFIT FROM THE COMPREHENSIVE COVERAGE AND CUSTOMIZABLE, INTEGRATED APPROACH TO BROAD BUSINESS PROCESS MANAGEMENT THAT FOCUSES ON IMPROVING EFFICIENCY AND PRODUCTIVITY. IN THIS UPDATED EDITION, PARTICULAR ATTENTION IS PAID TO THE IMPACT OF DISRUPTIVE TECHNOLOGY ON BUSINESS AND THE NEED FOR AGILE TRANSFORMATION. COVERS BUSINESS PROCESS MANAGEMENT SYSTEMS AND THE INTEGRATION OF PROCESS REDESIGN AND SIX SIGMA EXPLORES HOW DIFFERENT PROCESS ELEMENTS FIT TOGETHER, INCLUDING THE HUMAN ASPECTS OF PROCESS REDESIGN PRESENTS BEST-PRACTICE METHODOLOGIES

THAT CAN BE APPLIED AND TAILORED TO AN ORGANIZATION'S SPECIFIC NEEDS OFFERS INVALUABLE, DETAILED CASE STUDIES DEMONSTRATING HOW THESE KEY METHODS ARE IMPLEMENTED

VALUE-DRIVEN BUSINESS PROCESS MANAGEMENT: THE VALUE-SWITCH FOR LASTING COMPETITIVE ADVANTAGE - PETER FRANZ 2012-03-16

SEIZE THE COMPETITIVE ADVANTAGE WITH BPM AT THE HEART OF YOUR STRATEGY VALUE-DRIVEN BUSINESS PROCESS MANAGEMENT PROVIDES THE RATIONALE AND METHODS FOR USING BUSINESS PROCESS MANAGEMENT (BPM) TO GAIN CLARITY ON HOW YOUR BUSINESS OPERATES AND DEVELOP THE ABILITY TO PUT NEW IDEAS INTO ACTION QUICKLY. YOU LEARN HOW TO REDIRECT YOUR FOCUS FROM A "METHOD-AND-TOOL" VIEW OF BPM TO A MORE BROADLY INFORMED VIEW OF BPM AS A POWERFUL MANAGEMENT APPROACH. PETER FRANZ, MANAGING DIRECTOR FOR BUSINESS PROCESS MANAGEMENT AT ACCENTURE, IS RESPONSIBLE FOR THE GLOBAL TEAM THAT HELPS CLIENTS ACHIEVE SUSTAINABLE SHAREHOLDER AND CUSTOMER VALUE THROUGH SCALABLE, EFFICIENT AND AGILE BUSINESS PROCESSES. DR. MATHIAS KIRCHMER, ACCENTURE'S EXECUTIVE DIRECTOR FOR BUSINESS PROCESS MANAGEMENT, LEADS THE GLOBAL BPM-LIFECYCLE PRACTICE, AS WELL AS THE PROGRAM FOR THE DEVELOPMENT OF ACCENTURE'S BUSINESS PROCESS REFERENCE MODELS ACROSS INDUSTRIES AND FUNCTIONAL AREAS.

CURRENT IMPLEMENTATION LEVEL OF BUSINESS PROCESS MANAGEMENT IN CORPORATE PRACTICE - MICHEL HECKING 2013-05-06

SEMINAR PAPER FROM THE YEAR 2013 IN THE SUBJECT COMPUTER SCIENCE - COMMERCIAL INFORMATION TECHNOLOGY, GRADE: 1,7, UNIVERSITY OF GOTTINGEN (CHAIR OF INFORMATION MANAGEMENT), COURSE: CRUCIAL TOPICS IN INFORMATION MANAGEMENT, LANGUAGE: ENGLISH, ABSTRACT: DIE DISKREPANZEN ZWISCHEN FORSCHUNG UND PRAXIS SIND OFT GROß. DAS THEMA GESCHÄFTSPROZESSMANAGEMENT (GPM) WIRD IN DER AKADEMISCHEN FORSCHUNG VIEL DISKUTIERT. DOCH WIE SIEHT DIE UMSETZUNG IN DER PRAXIS AUS? WELCHE ZIELE VERFOLGEN DIE UNTERNEHMEN MIT DEM EINSATZ VON GPM? WELCHE SOFTWARE WIRD ZUR UNTERSTÜTZUNG EINGESATZT? KÖNNEN SPEZIELLE ANWENDERGRUPPEN IDENTIFIZIERT WERDEN? UM DIESE FRAGEN ZU BEANTWORTEN WURDE IM RAHMEN DIESER STUDIE EINE BEFRAGUNG BEI ÜBER 1100 UNTERNEHMEN DURCHFÜHRT. DER AUFBAU UND DIE ERGEBNISSE WERDEN AUF 40 SEITEN DETAILLIERT VORGESTELLT.

SOCIAL BPM - KEITH D. SWENSON 2011-01-01

BUSINESS PROCESS MANAGEMENT AND WORKFLOW ARE, BY THEIR VERY NATURE, SOCIAL ACTIVITIES. THE COLLABORATION AND COMMUNICATION PATTERNS THAT ARE NOW INCREASINGLY REFERRED TO AS "SOCIAL COMPUTING" WERE ALSO FUNDAMENTAL TO THE BPM AND WORKFLOW MODELS OF THE EARLY 1990s. YET IT HAS BEEN THE RECENT EXPLOSION OF SOCIAL COMPUTING AND ACCOMPANYING SUCCESS OF SOCIAL PRODUCTION, FROM LINUX TO WIKIPEDIA, AND FACEBOOK TO TWITTER, WHICH HAVE HAD THE MOST DRAMATIC IMPACT ON COLLABORATION IN BUSINESS ENVIRONMENTS. TODAY WE SEE THE TRANSFORMATION OF BOTH THE LOOK AND FEEL OF BPM

TECHNOLOGIES ALONG THE LINES OF SOCIAL MEDIA, AS WELL AS THE INCREASING ADOPTION OF SOCIAL TOOLS AND TECHNIQUES DEMOCRATIZING PROCESS DEVELOPMENT AND DESIGN. IT IS ALONG THESE TWO TREND LINES; THE EVOLUTION OF SYSTEM INTERFACES AND THE INCREASED ENGAGEMENT OF STAKEHOLDERS IN PROCESS IMPROVEMENT, THAT SOCIAL BPM HAS TAKEN SHAPE. TABLE OF CONTENTS THE QUANTUM ORGANIZATION: HOW SOCIAL TECHNOLOGY WILL DISPLACE THE NEWTONIAN VIEW THE ROLE OF TRUST AND REPUTATION IN SOCIAL BPM CHANGE MANAGEMENT PROCESSES HOW TO LINK BPM GOVERNANCE AND SOCIAL COLLABORATION THROUGH AN ADAPTIVE PARADIGM LEVERAGING SOCIAL BPM FOR ENTERPRISE TRANSFORMATION BPM, SOCIAL TECHNOLOGY, COLLABORATION AND THE WORKPLACE OF THE FUTURE A MODEL-DRIVEN APPROACH TO SOCIAL BPM APPLICATIONS HOW SOCIAL TECHNOLOGIES ENHANCE THE BPM EXPERIENCE FOR ALL PARTICIPANTS VOICE OF THE NETWORK THROUGH SOCIAL BPM EVIDENCE-BASED SERVICE; LISTENING TO CUSTOMERS TO IMPROVE CUSTOMER-SERVICE PROCESSES TAKING CHANNEL AND DISTRIBUTION MANAGEMENT SOCIAL AND CONTEXTUAL SOCIAL TECHNOLOGY MAKES THE WORLD A BETTER PLACE: PRO BONO BPM DYNAMIC CLINICAL PATHWAYS ADAPTIVE CASE MANAGEMENT FOR MEDICAL PROFESSIONALS A CASE STUDY OF BPM IN A KAIZEN ENVIRONMENT NEXT GENERATION SOCIAL MEDIA: ALIGNMENT OF BUSINESS PROCESSES & SOCIAL INTELLIGENCE NEXT GENERATION BPM SUITES: SOCIAL AND COLLABORATIVE DIRECTORIES AND APPENDICES INCLUDE GLOSSARY OF SOCIAL BPM TERMS

BUSINESS PROCESS MANAGEMENT (BPM) - BERNHARD HITPASS 2014-07-07

NOWADAYS, AN ORGANIZATION IS EXPECTED TO BE NOT ONLY EFFECTIVE AND EFFICIENT, AS IT WAS FORMERLY. NOW, IN ADDITION, IT SHOULD BE ABLE TO ADAPT TO THE FREQUENT CHANGES DRIVEN BY GLOBALIZATION, LET US SAY, BE AGILE. THIS BUSINESS AGILITY HAS BECOME MORE IMPORTANT IN THESE TIMES OF GLOBALIZATION. THE ORGANIZATION THAT BEST RESPOND TO THE FAST-CHANGING MARKET, WHICH IS BECOMING INCREASINGLY FREQUENT, WILL HAVE BETTER COMPETITIVE ADVANTAGES THAN THOSE THAT FAIL TO SUSTAIN THE PACE IMPOSED BY GLOBALIZATION. WHAT ARE THE TOOLS THAT ORGANIZATIONS ARE USING TO BETTER ACHIEVING AGILITY, EFFECTIVENESS, AND EFFICIENCY? THE ANSWER IS MORE CONTROL AND EFFICIENCY WITH THE ABILITY TO MANAGE CHANGE IN THEIR BUSINESS PROCESSES, BECAUSE THESE CAN CREATE VALUE FOR CUSTOMERS. BPM IS AN INTEGRATIVE DISCIPLINE THAT COMPRISES MANAGEMENT DISCIPLINES AND TECHNIQUES. IT INVOLVES THE BUSINESS LAYERS AND TECHNOLOGY, INCLUDING ALSO MANAGEMENT THROUGH PROCESSES, AS AN INTEGRATED WHOLE. THE STRUCTURE OF THIS BOOK CONSISTS OF TWO PARTS. «PART I, FUNDAMENTALS OF BPM» DESCRIBE THE STATE OF THE ART OF THE MAJOR BPM THEORETICAL CONCEPTS. «PART II, IMPLEMENTATION FOR BPM» IS DEDICATED TO PRESENTING THE CONCEPTS OF IMPLEMENTATION, DEVELOPED LARGELY BY THE AUTHOR. THIS SECOND PART CONSIDERS THE TECHNOLOGICAL SUPPORT IN EACH OF THE BPM LAYERS. THE AUTHOR SHOWS HOW TO IMPLEMENT THE CORE PRINCIPLES OF THE DISCIPLINE,

WHICH DIFFERS ITSELF FROM TRADITIONAL MANAGEMENT. THIS BOOK IS FOR ALL PROFESSIONALS, WHETHER THEY PERFORM IN THE PUBLIC, PRIVATE OR NON-PROFITS SECTORS WHO REQUIRE OR WANT TO LEARN MORE ABOUT THIS PROCESS MANAGEMENT DISCIPLINE. IT IS ALSO FOR STUDENTS AND ACADEMICS OF THE INDUSTRIAL AND COMPUTER SCIENCES, AND TO ALL THE BUSINESS AND ADMINISTRATION SCHOOLS.

BUSINESS PROCESS MANAGEMENT - MICHAEL GLYKAS 2012-09-18

BUSINESS PROCESS MANAGEMENT (BPM) HAS BEEN IN EXISTENCE FOR DECADES. IT USES, COMPLEMENTS, INTEGRATES AND EXTENDS THEORIES, METHODS AND TOOLS FROM OTHER SCIENTIFIC DISCIPLINES LIKE: STRATEGIC MANAGEMENT, INFORMATION TECHNOLOGY, MANAGERIAL ACCOUNTING, OPERATIONS MANAGEMENT ETC. DURING THIS PERIOD THE MAIN FOCUS THEMES OF RESEARCHERS AND PROFESSIONALS IN BPM WERE: BUSINESS PROCESS MODELING, BUSINESS PROCESS ANALYSIS, ACTIVITY BASED COSTING, BUSINESS PROCESS SIMULATION, PERFORMANCE MEASUREMENT, WORKFLOW MANAGEMENT, THE LINK BETWEEN INFORMATION TECHNOLOGY AND BPM FOR PROCESS AUTOMATION ETC. MORE RECENTLY THE FOCUS MOVED TO SUBJECTS LIKE KNOWLEDGE MANAGEMENT, ENTERPRISE RESOURCE PLANNING (ERP) SYSTEMS, SERVICE ORIENTED ARCHITECTURES (SOAs), PROCESS INTELLIGENCE (PI) AND EVEN SOCIAL NETWORKS. IN THIS COLLECTION OF PAPERS WE PRESENT A REVIEW OF THE WORK AND THE OUTCOMES ACHIEVED IN THE CLASSIC BPM FIELDS AS WELL AS A DEEPER INSIGHT ON RECENT ADVANCES IN BPM. WE PRESENT A REVIEW OF BUSINESS PROCESS MODELING AND ANALYSIS AND WE ELABORATE ON ISSUES LIKE BUSINESS PROCESS QUALITY AND PROCESS PERFORMANCE MEASUREMENT AS WELL AS THEIR LINK TO ALL OTHER ORGANIZATIONAL ASPECTS LIKE HUMAN RESOURCES MANAGEMENT, STRATEGY, INFORMATION TECHNOLOGY (BEING SOA, PI OR ERP), OTHER MANAGERIAL SYSTEMS, JOB DESCRIPTIONS ETC. WE ALSO PRESENT RECENT ADVANCES TO BPR TOOLS WITH SPECIAL FOCUS ON INFORMATION TECHNOLOGY, WORKFLOW, BUSINESS PROCESS MODELING AND HUMAN RESOURCES MANAGEMENT TOOLS. OTHER CHAPTERS ELABORATE ON THE ASPECT OF BUSINESS PROCESS AND ORGANIZATIONAL COSTING AND THEIR RELATIONSHIP TO BUSINESS PROCESS ANALYSIS, ORGANIZATIONAL CHANGE AND REORGANIZATION. IN THE FINAL CHAPTERS WE PRESENT SOME NEW APPROACHES THAT USE FUZZY COGNITIVE MAPS AND A RECENTLY DEVELOPED SOFTWARE TOOL FOR SCENARIO CREATION AND SIMULATION IN STRATEGIC MANAGEMENT, BUSINESS PROCESS MANAGEMENT, PERFORMANCE MEASUREMENT AND SOCIAL NETWORKING. THE AUDIENCE OF THIS BOOK IS QUITE WIDE. THE FIRST CHAPTERS CAN BE READ BY PROFESSIONALS, ACADEMICS AND STUDENTS WHO WANT TO GET SOME BASIC INSIGHT INTO THE BPM FIELD WHEREAS THE REMAINING PRESENT MORE ELABORATE AND STATE OF THE ART CONCEPTS METHODOLOGIES AND TOOLS FOR AN AUDIENCE OF A MORE ADVANCED LEVEL.

BUSINESS PROCESS CHANGE - PAUL HARMON 2010-07-28

EVERY COMPANY WANTS TO IMPROVE THE WAY IT DOES BUSINESS, TO PRODUCE GOODS AND SERVICES MORE EFFICIENTLY, AND TO INCREASE PROFITS. NONPROFIT ORGANIZATIONS ARE ALSO CONCERNED WITH EFFICIENCY, PRODUCTIVITY, AND WITH ACHIEVING THE GOALS THEY SET

FOR THEMSELVES. EVERY MANAGER UNDERSTANDS THAT ACHIEVING THESE GOALS IS PART OF HIS OR HER JOB. BUSINESS PROCESS MANAGEMENT (OR BPM) IS WHAT THEY CALL THESE ACTIVITIES THAT COMPANIES PERFORM IN ORDER TO IMPROVE AND ADAPT PROCESSES THAT WILL HELP IMPROVE THE WAY THEY DO BUSINESS. IN THIS BALANCED TREATMENT OF THE FIELD OF BUSINESS PROCESS CHANGE, PAUL HARMON OFFERS CONCEPTS, METHODS, AND CASES FOR ALL ASPECTS AND PHASES OF SUCCESSFUL BUSINESS PROCESS IMPROVEMENT. UPDATED AND ADDED FOR THIS EDITION ARE COVERAGE OF BUSINESS PROCESS MANAGEMENT SYSTEMS, BUSINESS RULES, ENTERPRISE ARCHITECTURES AND FRAMEWORKS (SCOR), AND MORE CONTENT ON SIX SIGMA AND LEAN--IN ADDITION TO NEW COVERAGE OF PERFORMANCE METRICS. * EXTENSIVE REVISION AND UPDATE TO THE SUCCESSFUL BPM BOOK, ADDRESSING THE GROWING INTEREST IN BUSINESS PROCESS MANAGEMENT SYSTEMS, AND THE INTEGRATION OF PROCESS REDESIGN AND SIX SIGMA CONCERNS. * THE BEST FIRST BOOK ON BUSINESS PROCESS, THE MOST UP-TO-DATE BOOK TO READ TO LEARN HOW ALL THE DIFFERENT PROCESS ELEMENTS FIT TOGETHER. * PRESENTS A METHODOLOGY BASED ON THE BEST PRACTICES AVAILABLE THAT CAN BE TAILORED FOR SPECIFIC NEEDS AND THAT MAINTAINS A FOCUS ON THE HUMAN ASPECTS OF PROCESS REDESIGN. * OFFERS ALL NEW DETAILED CASE STUDIES SHOWING HOW THESE METHODS ARE IMPLEMENTED.

HIGH PERFORMANCE THROUGH BUSINESS PROCESS MANAGEMENT - MATHIAS KIRCHMER 2017-03-09

THIS MANAGEMENT BOOK PRESENTS VALUE-DRIVEN BUSINESS PROCESS MANAGEMENT AS A SUCCESSFUL DISCIPLINE TO TURN STRATEGY INTO PEOPLE- AND TECHNOLOGY-BASED EXECUTION, QUICKLY AND AT MINIMAL RISK. IT SHOWS HOW TO ACHIEVE HIGH PERFORMANCE SUCCESSFULLY IN A DIGITAL BUSINESS ENVIRONMENT. STATIC BUSINESS MODELS DO NOT KEEP PACE WITH THE DYNAMIC CHANGES IN OUR DIGITAL WORLD. ORGANIZATIONS NEED A MANAGEMENT APPROACH THAT FITS THIS ENVIRONMENT AND CAPITALIZES ON ITS OPPORTUNITIES WHILE MINIMIZING THE RELATED RISKS. THEY NEED TO EXECUTE THEIR BUSINESS STRATEGY FAST AND RELIABLY. IN EFFECT, THEY HAVE TO KNOW HOW AND WHEN TO MODIFY OR ENHANCE THEIR BUSINESS PROCESSES, WHICH PROCESSES ARE THE BEST CANDIDATES FOR INTERVENTION, AND HOW TO MOVE RAPIDLY FROM STRATEGY TO EXECUTION. THIS MEANS ORGANIZATIONS NEED TO ESTABLISH BUSINESS PROCESS MANAGEMENT AS A REAL MANAGEMENT DISCIPLINE. THE IMPORTANCE OF PROCESS INNOVATION, DIGITAL TECHNOLOGY AND PEOPLE ASPECTS, PROCESS GOVERNANCE, INTERNATIONALIZATION, EMERGING PROCESSES AND THE UNIQUE SITUATION IN MID-MARKET ORGANIZATIONS ARE SOME OF THE KEY TOPICS DISCUSSED IN THIS BOOK. IT ENDS WITH A COMPREHENSIVE CASE STUDY AND A DISCUSSION ABOUT WHAT PROCESS ENGINEERS CAN LEARN FROM JAZZ MUSICIANS.

CREATING A BPM CENTER OF EXCELLENCE (CoE) - LISA DYER 2013-02-15

YOUR FIRST BUSINESS PROCESS MANAGEMENT (BPM) PROJECTS, ALTHOUGH RADICALLY DIFFERENT IN THE TOOLING AND THE METHODOLOGY FOR THOSE PEOPLE WHO ARE DIRECTLY INVOLVED IN THE PROJECT, WILL BE CHARTERED, FUNDED, MEASURED, AND MANAGED AS WITH ANY OTHER IT

PROJECT. HOWEVER, FOR AN ENTERPRISE TO ACCELERATE THE RADICAL VALUE THAT A BPM PROJECT PROVES, THE ENTERPRISE MUST TRANSFORM. CHANGE MUST OCCUR AROUND PROJECTS. FUNDING, STAFFING, GOVERNANCE, INFRASTRUCTURE, AND VIRTUALLY EVERY ASPECT OF HOW BPM SOLUTIONS ARE IMPLEMENTED, MUST CHANGE BEFORE THE ENTERPRISE CAN MATURE TO MEET THOSE STRATEGIC GOALS THAT ACCELERATE THE VALUE OF BPM BEYOND A HANDFUL OF PROJECTS. THIS CHANGE IS THE BPM TRANSFORMATION. UNLIKE THE CHALLENGES OF THE FIRST FEW BPM PROJECTS, THIS TRANSFORMATION REPRESENTS AN UNPRECEDENTED CHALLENGE TO THOSE ENTERPRISES THAT ARE MIDWAY THROUGH THE PURSUIT OF BPM EXCELLENCE. THIS IBM® REDPAPER™ PUBLICATION SEEKS TO ELIMINATE THE UNCERTAINTY THAT ORGANIZATIONS FACE IN THIS NEXT GENERATION OF BPM, MATURING BEYOND THE SUCCESS OF BPM PROJECTS. THE GOALS AND CONCEPTS OF DOZENS OF MATURE BPM ORGANIZATIONS ARE CONSOLIDATED HERE AND CATEGORIZED TO PROVIDE YOU WITH CLEAR MANDATES, WITH HOPE THAT THIS CLARITY WILL PROVIDE PURPOSE, AND THAT THIS PURPOSE WILL DRIVE EXCELLENCE. THE AUDIENCE FOR THIS IBM REDPAPER INCLUDES EXECUTIVE SPONSORS, TEAM LEADERS, LEAD ARCHITECTS, INFRASTRUCTURE OWNERS, AND IN GENERAL, ANYONE INTERESTED IN TRANSFORMING THE ENTERPRISE AROUND BPM PRINCIPLES TO CREATE A CENTER OF EXCELLENCE (CoE).

WHAT IS BPM? - MARVIN WURTZEL 2012-12-13
PRACTICAL COVERAGE OF BUSINESS PROCESS MANAGEMENT FUNDAMENTALS THIS CONCISE, EASY-TO-UNDERSTAND GUIDE PROVIDES A STRAIGHTFORWARD INTRODUCTION TO THE TOOLS AND TECHNIQUES REQUIRED TO IMPLEMENT BUSINESS PROCESS MANAGEMENT (BPM), AND HOW IT CAN BENEFIT ANY ORGANIZATION. WRITTEN BY AN INSTRUCTOR AT THE BPM INSTITUTE, WHAT IS BPM? EXPLAINS THE MANAGEMENT STRATEGIES, INTEGRATED METHODOLOGIES, AND SOFTWARE SOLUTIONS ESSENTIAL TO A SUCCESSFUL ENTERPRISE-WIDE BPM IMPLEMENTATION.

DISCOVER HOW TO ROLL OUT A SYSTEMATIC APPROACH TO CONTINUOUS PROCESS IMPROVEMENT IN YOUR ORGANIZATION AND DELIVER SUSTAINED OPERATIONAL PERFORMANCE. FIND OUT HOW TO: IDENTIFY VALUE CHAIN PROCESSES WITHIN YOUR ORGANIZATION UNDERSTAND THE DOCUMENT, ASSESS, IMPROVE, AND MANAGE PHASES OF BPM SELECT PROCESS IMPROVEMENT TOOLS, SUCH AS PROCESS MAPPING, SIX SIGMA, AND LEAN TRANSFORM TO A PROCESS-MANAGED ENTERPRISE EVALUATE BPM SOFTWARE AND PLATFORMS

BUSINESS PROCESS MANAGEMENT WORKSHOPS - FLORIAN DANIEL 2012-01-25

LNBIP 99 AND LNBIP 100 TOGETHER CONSTITUTE THE THOROUGHLY REFEREED PROCEEDINGS OF 12 INTERNATIONAL WORKSHOPS HELD IN CLERMONT-FERRAND, FRANCE, IN CONJUNCTION WITH THE 9TH INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT, BPM 2011, IN AUGUST 2011. THE 12 WORKSHOPS FOCUSED ON BUSINESS PROCESS DESIGN (BPD 2011), BUSINESS PROCESS INTELLIGENCE (BPI 2011), BUSINESS PROCESS MANAGEMENT AND SOCIAL SOFTWARE (BPMS2 2011), CROSS-ENTERPRISE COLLABORATION (CEC 2011), EMPIRICAL RESEARCH IN BUSINESS PROCESS MANAGEMENT (ER-BPM 2011), EVENT-

DRIVEN BUSINESS PROCESS MANAGEMENT (edBPM 2011), PROCESS MODEL COLLECTIONS (PMC 2011), PROCESS-AWARE LOGISTICS SYSTEMS (PALS 2011), PROCESS-ORIENTED SYSTEMS IN HEALTHCARE (ProHEALTH 2011), REUSE IN BUSINESS PROCESS MANAGEMENT (rBPM 2011), TRACEABILITY AND COMPLIANCE OF SEMI-STRUCTURED PROCESSES (TC4SP 2011), AND WORKFLOW SECURITY AUDIT AND CERTIFICATION (WfSAC 2011). IN ADDITION, THE PROCEEDINGS ALSO INCLUDE THE PROCESS MINING MANIFESTO (AS AN OPEN ACCESS PAPER), WHICH HAS BEEN JOINTLY DEVELOPED BY MORE THAN 70 SCIENTISTS, CONSULTANTS, SOFTWARE VENDORS, AND END-USERS. LNBP 100 CONTAINS THE REVISED AND EXTENDED PAPERS FROM PMC 2011, PALS 2011, ProHEALTH 2011, rBPM 2011, TC4SP 2011, AND WfSAC 2011.

BUSINESS PROCESS MANAGEMENT - JURGEN DESEL
2004-06-14

IN RECENT YEARS THE MANAGEMENT OF BUSINESS PROCESSES HAS EMERGED AS ONE OF THE MAJOR DEVELOPMENTS TO EASE THE UNDERSTANDING OF, COMMUNICATION ABOUT, AND EVOLUTION OF PROCESS-ORIENTED INFORMATION SYSTEMS IN A VARIETY OF APPLICATION DOMAINS. BASED ON EXPLICIT REPRESENTATIONS OF BUSINESS PROCESSES, PROCESS STAKEHOLDERS CAN COMMUNICATE ABOUT PROCESS STRUCTURE, CONTENT, AND POSSIBLE IMPROVEMENTS. FORMAL ANALYSIS, VERIFICATION AND SIMULATION TECHNIQUES HAVE THE POTENTIAL TO SHOW DEFECTS AND TO EFFECTIVELY LEAD TO BETTER AND MORE FLEXIBLE PROCESSES. PROCESS MINING FACILITATES THE DISCOVERY OF PROCESS SPECIFICATIONS FROM PROCESS LOGS THAT ARE READILY AVAILABLE IN MANY ORGANIZATIONS. THIS VOLUME OF SPRINGER'S LECTURE NOTES IN COMPUTER SCIENCE CONTAINS THE PAPERS PRESENTED AT THE 2ND INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT (BPM 2004) WHICH TOOK PLACE IN POTSDAM, GERMANY, IN JUNE 2004. FROM MORE THAN 70 SUBMISSIONS BPM 2004 RECEIVED, 19 HIGH-QUALITY RESEARCH PAPERS WERE SELECTED. BPM 2004 IS PART OF A CONFERENCE SERIES THAT PROVIDES A FORUM FOR RESEARCHERS AND PRACTITIONERS IN ALL ASPECTS OF BUSINESS PROCESS MANAGEMENT. IN JUNE 2003, THE 1ST INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT TOOK PLACE IN EINDHOVEN, THE NETHERLANDS. ITS PROCEEDINGS WERE PUBLISHED AS VOLUME 2678 OF LECTURE NOTES IN COMPUTER SCIENCE BY SPRINGER-VERLAG. A PREVIOUS VOLUME (LNCS1806) ON BUSINESS PROCESS MANAGEMENT WAS BASED ON FOUR EVENTS DEVOTED TO THIS TOPIC.

BUSINESS PROCESS MANAGEMENT - ANDREAS GADATSCH
2023-06-28

THIS TEXTBOOK BRIDGES THE GAP BETWEEN BUSINESS MANAGEMENT AND ORGANISATIONAL METHODS AND THEIR DIGITAL IMPLEMENTATION, BECAUSE PROCESS MANAGEMENT INCREASINGLY MEANS DESIGNING OPERATIONAL TASKS. IN ADDITION TO METHODOLOGICAL BASICS, THE WORK OFFERS MANY PRACTICAL EXAMPLES AND EXERCISES. PROF. GADATSCH'S BOOK IS NOW CONSIDERED THE "CURRENT CLASSIC", THE AUTHORITATIVE STANDARD WORK ON IT-SUPPORTED DESIGN OF BUSINESS PROCESSES. THE TENTH EDITION HAS BEEN REVISED AND ADAPTED TO THE

REQUIREMENTS OF THE DIGITAL TRANSFORMATION. PROCESS MANAGEMENT HAS EVOLVED GREATLY DUE TO THE TREND OF DIGITALISATION AND AS A RESULT OF THE PANDEMIC. ANOTHER RELATED TREND IS THE INCREASED USE OF DATA SCIENCE METHODS FOR PROCESS MANAGEMENT, WHICH HAS BEEN CONSEQUENTLY NAMED "PROCESS SCIENCE" AT SCIENTIFIC CONFERENCES. RECENT RESEARCH RESULTS PUBLISHED UNDER THE HEADING OF "EXPLORATIVE PROCESS MANAGEMENT" ARE ALSO OF PARTICULAR IMPORTANCE. THEY SHOW THAT THE FIRST MAIN PHASE OF PROCESS MANAGEMENT WAS RATHER FOCUSED ON OPTIMISING EXISTING PROCESSES AND BUSINESS MODELS. NEW PRACTICAL EXAMPLES WERE INCLUDED AT VARIOUS POINTS IN THE BOOK, FOR EXAMPLE THE MIGRATION STRATEGIES FOR THE ERP SYSTEM "SAP S/4 HANA", WHICH IS THE BASIS FOR MANY INDUSTRIAL AND SERVICE PROCESSES. THE CHAPTER ON MODELLING PROCESSES WAS UPDATED AND NEWER METHODS SUCH AS BUSINESS MODEL CANVAS WERE INCLUDED.

PROCESS MINING - WIL M. P. VAN DER AALST
2016-04-15

THIS IS THE SECOND EDITION OF WIL VAN DER AALST'S SEMINAL BOOK ON PROCESS MINING, WHICH NOW DISCUSSES THE FIELD ALSO IN THE BROADER CONTEXT OF DATA SCIENCE AND BIG DATA APPROACHES. IT INCLUDES SEVERAL ADDITIONS AND UPDATES, E.G. ON INDUCTIVE MINING TECHNIQUES, THE NOTION OF ALIGNMENTS, A CONSIDERABLY EXPANDED SECTION ON SOFTWARE TOOLS AND A COMPLETELY NEW CHAPTER OF PROCESS MINING IN THE LARGE. IT IS SELF-CONTAINED, WHILE AT THE SAME TIME COVERING THE ENTIRE PROCESS-MINING SPECTRUM FROM PROCESS DISCOVERY TO PREDICTIVE ANALYTICS. AFTER A GENERAL INTRODUCTION TO DATA SCIENCE AND PROCESS MINING IN PART I, PART II PROVIDES THE BASICS OF BUSINESS PROCESS MODELING AND DATA MINING NECESSARY TO UNDERSTAND THE REMAINDER OF THE BOOK. NEXT, PART III FOCUSES ON PROCESS DISCOVERY AS THE MOST IMPORTANT PROCESS MINING TASK, WHILE PART IV MOVES BEYOND DISCOVERING THE CONTROL FLOW OF PROCESSES, HIGHLIGHTING CONFORMANCE CHECKING, AND ORGANIZATIONAL AND TIME PERSPECTIVES. PART V OFFERS A GUIDE TO SUCCESSFULLY APPLYING PROCESS MINING IN PRACTICE, INCLUDING AN INTRODUCTION TO THE WIDELY USED OPEN-SOURCE TOOL PROM AND SEVERAL COMMERCIAL PRODUCTS. LASTLY, PART VI TAKES A STEP BACK, REFLECTING ON THE MATERIAL PRESENTED AND THE KEY OPEN CHALLENGES. OVERALL, THIS BOOK PROVIDES A COMPREHENSIVE OVERVIEW OF THE STATE OF THE ART IN PROCESS MINING. IT IS INTENDED FOR BUSINESS PROCESS ANALYSTS, BUSINESS CONSULTANTS, PROCESS MANAGERS, GRADUATE STUDENTS, AND BPM RESEARCHERS.

SUBJECT-ORIENTED BUSINESS PROCESS MANAGEMENT - ALBERT FLEISCHMANN 2012-10-31

ACTIVITIES PERFORMED IN ORGANIZATIONS ARE COORDINATED VIA COMMUNICATION BETWEEN THE PEOPLE INVOLVED. THE SENTENCES USED TO COMMUNICATE ARE NATURALLY STRUCTURED BY SUBJECT, VERB, AND OBJECT. THE SUBJECT DESCRIBES THE ACTOR, THE VERB THE ACTION AND THE OBJECT WHAT IS AFFECTED BY THE ACTION. SUBJECT-ORIENTED BUSINESS PROCESS MANAGEMENT (S-BPM) AS PRESENTED IN THIS BOOK IS BASED ON THIS SIMPLE STRUCTURE WHICH

ENABLES PROCESS-ORIENTED THINKING AND PROCESS MODELING. S-BPM PUTS THE SUBJECT OF A PROCESS AT THE CENTER OF ATTENTION AND THUS DEALS WITH BUSINESS PROCESSES AND THEIR ORGANIZATIONAL ENVIRONMENT FROM A NEW PERSPECTIVE, MEETING ORGANIZATIONAL REQUIREMENTS IN A MUCH BETTER WAY THAN TRADITIONAL APPROACHES. SUBJECTS REPRESENT AGENTS OF AN ACTION IN A PROCESS, WHICH CAN BE EITHER TECHNICAL OR HUMAN (E.G. A THREAD IN AN IT SYSTEM OR A CLERK). A PROCESS STRUCTURES THE ACTIONS OF EACH SUBJECT AND COORDINATES THE REQUIRED COMMUNICATION AMONG THE SUBJECTS. S-BPM PROVIDES A COHERENT PROCEDURAL FRAMEWORK TO MODEL AND ANALYZE BUSINESS PROCESSES: ITS FOCUS IS THE COOPERATION OF ALL STAKEHOLDERS INVOLVED IN THE STRATEGIC, TACTICAL, AND OPERATIONAL ISSUES, SHARING THEIR KNOWLEDGE IN A NETWORKED STRUCTURE. THE AUTHORS ILLUSTRATE HOW EACH MODELING ACTIVITY THROUGH THE WHOLE DEVELOPMENT LIFECYCLE CAN BE SUPPORTED THROUGH THE USE OF APPROPRIATE SOFTWARE TOOLS. THE PRESENTATION STYLE FOCUSES ON PROFESSIONALS IN INDUSTRY, AND ON STUDENTS SPECIALIZING IN PROCESS MANAGEMENT OR ORGANIZATIONAL MODELING. EACH CHAPTER BEGINS WITH A SUMMARY OF KEY FINDINGS AND IS FULL OF EXAMPLES, HINTS, AND POSSIBLE PITFALLS. AN INTERPRETER MODEL, A TOOLBOX, AND A GLOSSARY SUMMARIZING THE MAIN TERMS COMPLETE THE BOOK. THE WEB SITE [WWW.I2PM.NET](http://www.i2pm.net) PROVIDES ADDITIONAL SOFTWARE TOOLS AND FURTHER MATERIAL.

BUSINESS PROCESS MANAGEMENT WORKSHOPS - FABIANA FOURNIER 2015-04-11

THIS BOOK CONSTITUTES THE REFEREED PROCEEDINGS OF TEN INTERNATIONAL WORKSHOPS HELD IN EINDHOVEN, THE NETHERLANDS, IN CONJUNCTION WITH THE 12TH INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT, BPM 2014, IN SEPTEMBER 2014. THE TEN WORKSHOPS COMPRISED PROCESS-ORIENTED INFORMATION SYSTEMS IN HEALTHCARE (PROHEALTH 2014), SECURITY IN BUSINESS PROCESSES (SBP 2014), PROCESS MODEL COLLECTIONS: MANAGEMENT AND REUSE (PMC-MR 2014), BUSINESS PROCESSES IN COLLECTIVE ADAPTIVE SYSTEMS (BPCAS 2014), DATA- AND ARTIFACT-CENTRIC BPM (DAB 2014), BUSINESS PROCESS INTELLIGENCE (BPI 2014), BUSINESS PROCESS MANAGEMENT IN THE CLOUD (BPMC 2014), THEORY AND APPLICATIONS OF PROCESS VISUALIZATION (TAPROVIZ 2014), BUSINESS PROCESS MANAGEMENT AND SOCIAL SOFTWARE (BPMS2 2014) AND DECISION MINING AND MODELING FOR BUSINESS PROCESSES (DEMI-MOP 2014). THE 38 REVISED FULL AND EIGHT SHORT PAPERS PRESENTED WERE CAREFULLY REVIEWED AND SELECTED FROM 84 SUBMISSIONS. IN ADDITION, SIX SHORT PAPERS RESULTING FROM THE DOCTORAL CONSORTIUM AT BPM 2014 ARE INCLUDED IN THIS BOOK.

BPMN MODELING AND REFERENCE GUIDE - STEPHEN A. WHITE 2008

BUSINESS PROCESS MODELING NOTATION (BPMN) IS A STANDARD, GRAPHICAL MODELING REPRESENTATION FOR BUSINESS PROCESSES. IT PROVIDES AN EASY TO USE, FLOW-CHARTING NOTATION THAT IS INDEPENDENT OF THE IMPLEMENTATION ENVIRONMENT. AN UNDERLYING RIGOR

SUPPORTS THE NOTATION-FACILITATING THE TRANSLATION OF BUSINESS LEVEL MODELS INTO EXECUTABLE MODELS THAT BPM SUITES AND WORKFLOW ENGINES CAN UNDERSTAND. OVER RECENT YEARS, BPMN HAS BEEN WIDELY ADOPTED BY BUSINESS PROCESS MANAGEMENT (BPM) RELATED PRODUCTS-BOTH THE BUSINESS PROCESS ANALYSIS AND MODELING TOOL VENDORS AND THE BPM SUITES. THIS BOOK IS FOR BUSINESS USERS AND PROCESS MODELING PRACTITIONERS ALIKE. PART I PROVIDES AN EASILY UNDERSTOOD INTRODUCTION TO THE KEY COMPONENTS OF BPMN (PUT FORWARD IN A USER-FRIENDLY FASHION). STARTING OFF WITH SIMPLE MODELS, IT PROGRESSES INTO MORE SOPHISTICATED PATTERNS. EXERCISES HELP CEMENT COMPREHENSION AND UNDERSTANDING (WITH ANSWERS AVAILABLE ONLINE). PART II PROVIDES A DETAILED AND AUTHORITATIVE REFERENCE ON THE PRECISE SEMANTICS AND CAPABILITIES OF THE STANDARD.

COMBINING BUSINESS PROCESS MANAGEMENT AND ENTERPRISE ARCHITECTURE FOR BETTER BUSINESS OUTCOMES - CLAUDIUS T. JENSEN 2011-03-31

THIS IBM® REDBOOKS® PUBLICATION EXPLAINS HOW TO COMBINE BUSINESS PROCESS MANAGEMENT (BPM) AND ENTERPRISE ARCHITECTURE (EA) FOR BETTER BUSINESS OUTCOMES. THIS BOOK PROVIDES A UNIQUE SYNERGISTIC APPROACH TO BPM AND EA, BASED ON A FIRM UNDERSTANDING OF THE LIFE CYCLES OF THE ENTERPRISE AND THE ESTABLISHMENT OF APPROPRIATE COLLABORATION AND GOVERNANCE PROCESSES. WHEN CARRIED OUT TOGETHER, BPM PROVIDES THE BUSINESS CONTEXT, UNDERSTANDING, AND METRICS, AND EA PROVIDES THE DISCIPLINE TO TRANSLATE BUSINESS VISION AND STRATEGY INTO ARCHITECTURAL CHANGE. BOTH ARE NEEDED FOR SUSTAINABLE CONTINUOUS IMPROVEMENT. THIS BOOK PROVIDES THOUGHT LEADERSHIP AND DIRECTION ON THE TOPIC OF BPM AND EA SYNERGIES. ALTHOUGH TECHNICAL IN NATURE, IT IS NOT A TYPICAL IBM REDBOOKS PUBLICATION. THE BOOK PROVIDES GUIDANCE AND DIRECTION ON HOW TO COLLABORATE EFFECTIVELY ACROSS TRIBAL BOUNDARIES RATHER THAN TECHNICAL DETAILS ABOUT IBM SOFTWARE PRODUCTS. THE PRIMARY AUDIENCE FOR THIS BOOK IS LEADERS AND ARCHITECTS WHO NEED TO UNDERSTAND HOW TO EFFECTIVELY COMBINE BPM AND EA TO DRIVE, AS A KEY DIFFERENTIATOR, CONTINUOUS IMPROVEMENT AND TRANSFORMATIONAL CHANGE WITH ENTERPRISE SCOPE.

BUSINESS PROCESS MANAGEMENT DESIGN GUIDE: USING IBM BUSINESS PROCESS MANAGER - DR. ALI ARSANJANI 2015-04-27

IBM® BUSINESS PROCESS MANAGER (IBM BPM) IS A COMPREHENSIVE BUSINESS PROCESS MANAGEMENT (BPM) SUITE THAT PROVIDES VISIBILITY AND MANAGEMENT OF YOUR BUSINESS PROCESSES. IBM BPM SUPPORTS THE WHOLE BPM LIFECYCLE APPROACH: DISCOVER AND DOCUMENT PLAN IMPLEMENT DEPLOY MANAGE OPTIMIZE PROCESS OWNERS AND BUSINESS OWNERS CAN USE THIS SOLUTION TO ENGAGE DIRECTLY IN THE IMPROVEMENT OF THEIR BUSINESS PROCESSES. IBM BPM EXCELS IN INTEGRATING ROLE-BASED PROCESS DESIGN, AND PROVIDES A SOCIAL BPM EXPERIENCE. IT ENABLES ASSET SHARING AND CREATING VERSIONS THROUGH ITS PROCESS CENTER. THE PROCESS CENTER ACTS AS A UNIFIED REPOSITORY, MAKING IT POSSIBLE TO MANAGE CHANGES TO

THE BUSINESS PROCESSES WITH CONFIDENCE. IBM BPM SUPPORTS A WIDE RANGE OF STANDARDS FOR PROCESS MODELING AND EXCHANGE. BUILT-IN ANALYTICS AND SEARCH CAPABILITIES HELP TO FURTHER IMPROVE AND OPTIMIZE THE BUSINESS PROCESSES. THIS IBM REDBOOKS® PUBLICATION PROVIDES VALUABLE INFORMATION FOR PROJECT TEAMS AND BUSINESS PEOPLE THAT ARE INVOLVED IN PROJECTS USING IBM BPM. IT DESCRIBES THE IMPORTANT DESIGN DECISIONS THAT YOU FACE AS A TEAM. THESE DECISIONS INVARIABLY HAVE AN EFFECT ON THE SUCCESS OF YOUR PROJECT. THESE DECISIONS RANGE FROM THE MORE BUSINESS-CENTRIC DECISIONS, SUCH AS WHICH SHOULD BE YOUR FIRST PROCESS, TO THE MORE TECHNICAL DECISIONS, SUCH AS SOLUTION ANALYSIS AND ARCHITECTURAL CONSIDERATIONS.

ASIA PACIFIC BUSINESS PROCESS MANAGEMENT - JOONSOO BAE 2015-06-15

THIS BOOK CONSTITUTES THE PROCEEDINGS OF THE THIRD ASIA PACIFIC CONFERENCE ON BUSINESS PROCESS MANAGEMENT HELD IN BUSAN, SOUTH KOREA, IN JUNE 2015. OVERALL, 37 CONTRIBUTIONS FROM TEN COUNTRIES WERE SUBMITTED. AFTER EACH SUBMISSION WAS REVIEWED BY AT LEAST THREE PROGRAM COMMITTEE MEMBERS, 12 FULL AND TWO SHORT PAPERS WERE ACCEPTED FOR PUBLICATION IN THIS VOLUME. THESE PAPERS COVER VARIOUS TOPICS AND ARE CATEGORIZED UNDER FOUR MAIN RESEARCH FOCUSES IN BPM: ADVANCEMENT IN WORKFLOW TECHNOLOGIES, RESOURCES ALLOCATION STRATEGIES, PROCESS MINING, AND EMERGING TOPICS IN BPM.

BUSINESS PROCESS MANAGEMENT - ROGER BURLTON 2001-05-17

BUSINESS PROCESSES ARE THE PRODUCTION LINES OF THE NEW ECONOMY. WHEN THEY FAIL US, OUR PRODUCTS AND SERVICES FAIL OUR CUSTOMERS, AND OUR BUSINESS FAILS ITS OWNERS. THE MORE BUSINESSES CHANGE, THE MORE THEY MUST CONCERN THEMSELVES WITH THEIR STAKEHOLDER RELATIONSHIPS AND MANAGE THEIR PROCESSES SO THAT TECHNOLOGIES AND ORGANIZATION DESIGNS HAVE A COMMON BUSINESS PURPOSE. THIS BOOK SHOWS YOU HOW TO DELIVER INTEGRAL PROCESSES AND HELPS YOU BUILD A FULLY PROCESS-MANAGED ENTERPRISE. THE PROCESS MANAGEMENT FRAMEWORK PROVIDES THE STRATEGIC GUIDANCE AND TACTICAL STEPS TO MAKE THE SWITCH. ENCOMPASSING EIGHT PHASES, THE FRAMEWORK MIGRATES ORGANIZATIONAL AND PROCESS TRANSFORMATION THROUGH STRATEGY, DESIGN, REALIZATION, AND ACTUAL OPERATIONS. FOR EACH PHASE, THIS BOOK PROVIDES DETAILED DESCRIPTIONS OF THE STEPS, THEIR INPUTS, OUTPUTS, GUIDES, AND ENABLERS, AS WELL AS THE TRICKS, TRAPS, AND BEST PRACTICES LEARNED BY EXPERIENCED PRACTITIONERS. IT ALSO COVERS THE RELATED DISCIPLINES OF MANAGING PROGRAMS, RISK, QUALITY, PROJECTS, AND HUMAN CHANGE, AND HOW PROCESS MANAGEMENT IS THE KEY TO ENSURE A FIT AMONG ALL THESE AREAS. FOR THOSE OF YOU ABOUT TO EMBARK ON A PROCESS JOURNEY, THIS BOOK PROVIDES A COMPELLING CALL TO ACTION, A GUIDE FOR MANAGEMENT, AND AN INVALUABLE REFERENCE. LEARN THE CONCEPTS AND TRANSFORM YOUR BUSINESS! SEE WHY PROCESS MANAGEMENT IS AN INEVITABLE TREND THAT WON'T GO AWAY. UNDERSTAND WHY RELATIONSHIP MANAGEMENT NEEDS EFFECTIVE PROCESSES TO

WORK. DEFINE YOUR STAKEHOLDERS AND DETERMINE THEIR NEEDS. DISCOVER WHAT OTHER ORGANIZATIONS HAVE DONE TO MANAGE PROCESSES SUCCESSFULLY. EXPLORE A COMPLETE FRAMEWORK FOR MANAGING BUSINESS, PROCESS, AND HUMAN CHANGE. APPLY YOUR KNOWLEDGE TO MANAGE PROCESS PROJECTS EFFECTIVELY AND EFFICIENTLY. LEARN WHAT TO DO AND WHAT TO AVOID IN EVERY STEP. DEVELOP PROCESSES TO ALIGN TECHNOLOGY, ORGANIZATION, AND FACILITY TRANSFORMATION. GAIN CROSS-ORGANIZATIONAL ACCEPTANCE OF PROCESS AND PERSONAL CHANGE. ANTICIPATE OBJECTIONS AND PROACTIVELY MANAGE STAKEHOLDER CONCERNS.

How Work Gets Done - ARTIE MAHAL 2010-10-01
REDISCOVER HOW YOUR ORGANIZATION WORKS AND WHERE IT CAN BE IMPROVED BY USING SIMPLE, YET POWERFUL TECHNIQUES! *How Work Gets Done* WILL PROVIDE THE BUSINESS OR IT PROFESSIONAL WITH A PRACTICAL WORKING KNOWLEDGE OF BUSINESS PROCESS MANAGEMENT (BPM). THIS BOOK IS WRITTEN IN A CONVERSATIONAL STYLE THAT ENCOURAGES YOU TO READ IT FROM START TO FINISH AND MASTER THESE OBJECTIVES:

- LEARN HOW TO IDENTIFY THE GOALS AND DRIVERS IMPORTANT TO YOUR ORGANIZATION AND HOW TO ALIGN THESE WITH KEY PERFORMANCE MEASURES
- UNDERSTAND HOW BUSINESS STRATEGIES, BUSINESS POLICIES, AND OPERATIONAL PROCEDURES NEED TO BE CONNECTED WITHIN A BUSINESS PROCESS ARCHITECTURE
- KNOW THE BASIC BUILDING BLOCKS OF ANY BUSINESS PROCESS - INPUTS, OUTPUTS, GUIDES, AND ENABLERS
- LEARN HOW TO CREATE A BPM CENTER OF EXCELLENCE IN YOUR ORGANIZATION
- ACQUIRE THE SKILLS TO ESTABLISH A BPM METHODOLOGY ADDRESSING ENTERPRISE-LEVEL, PROCESS-LEVEL, AND IMPLEMENTATION-LEVEL PRIORITIES
- LEARN HOW TO BUILD A PROCESS COMPETENCY FRAMEWORK ENCOMPASSING ALL BPM STAKEHOLDERS
- OBTAIN THE KNOWLEDGE TO IMPROVE A PROCESS STEP-BY-STEP WITH EASY TO USE TECHNIQUES AND TEMPLATES SUCH AS SWIMLANES AND FLOWCHARTS

How Work Gets Done IS A CLEAR, CONCISE, AND WELL-NAVIGATED JOURNEY INTO THE WORLD OF BUSINESS PROCESSES AND BUSINESS PROCESS MANAGEMENT. FROM A PRACTICAL INTRODUCTION THROUGH ADVANCED TOPICS AROUND METHODOLOGY AND COMPETENCIES, IT IS SUITABLE FOR BUSINESS PROCESS NEWCOMERS AND SEASONED PRACTITIONERS ALIKE. IT SHOULD BE REQUIRED READING AT ALL LEVELS OF EVERY ORGANIZATION. EUGENE FUCETOLA — GLOBAL APPLICATION MESSAGING AND INTEGRATION, OPERATIONS MANAGER, MARS INFORMATION SERVICES
IF YOU'VE ALWAYS WISHED YOU HAD A VERY PRACTICAL FRIEND WHO COULD SIT DOWN AND TALK YOU THROUGH JUST WHAT'S INVOLVED IMPROVING HOW WORK GETS DONE AT YOUR ORGANIZATION, THIS IS THE BOOK!
PAUL HARMON — EXECUTIVE EDITOR, BUSINESS PROCESS TRENDS AND CHIEF METHODOLOGIST, BPTRENDS
ASSOCIATES ARTIE MAHAL HAS DONE SOMETHING THAT WAS THOUGHT TO BE IMPOSSIBLE - PRODUCE AN EASILY READABLE BOOK ABOUT BUSINESS PROCESS MANAGEMENT. HE PAINTS PICTURES WITH WORDS, OFFERS MANY EASY-TO-GRASP ANALOGIES, AND STIMULATES WITH SIMPLIFYING CHARTS OF COMPLEX CONCEPTS. LEON FRASER — LECTURER, RUTGERS BUSINESS SCHOOL

STEPS TO IMPROVED FIRM PERFORMANCE WITH BUSINESS PROCESS MANAGEMENT - TAHVO HYTYLÄ INEN
2014-10-14

BUSINESS PROCESS MANAGEMENT (BPM) HAS BECOME A WIDELY ADOPTED MANAGEMENT APPROACH, PROMPTING SIGNIFICANT INVESTMENTS BY PRIVATE AND PUBLIC COMPANIES SINCE 2000. SINCE NEITHER THE CONCEPT OF BPM NOR THE FACTORS LEADING TO SUCCESSFUL BPM INITIATIVES ARE GROUNDED IN THEORY AND ALSO LACK EMPIRICAL SUPPORT, TAHVO HYTYLÄ INEN EXPLORES WHAT BUSINESS VALUE BPM AND BPM SYSTEMS CAN CAUSE AND HOW THEY CAN BRING ABOUT IMPROVED FIRM PERFORMANCE. THE AUTHOR'S MAIN IMPLICATION IS TO SHOW HOW TO ENHANCE THE PROBABILITY OF SUCCESS WITH BPM AND ITS SYSTEMS. HIS RESEARCH ALSO ADDS TO THE UNDERSTANDING ON HOW TO INCREASE CUSTOMER-CENTRICITY –AN EMPIRICALLY SUPPORTED YET LESS STUDIED DIRECTION OF BPM.

BUSINESS PROCESS MANAGEMENT - MARTYN A. OULD 2005
BUSINESSES NEED TO ADAPT CONSTANTLY, BUT ARE OFTEN HELD BACK BY STATIC IT SYSTEMS. THE 'RIVA APPROACH TO BUSINESS PROCESS MANAGEMENT' IS A WAY OF ANALYSING THE MASS OF CONCURRENT, COLLABORATIVE ACTIVITY THAT GOES ON IN AN ORGANISATION, PROVIDING A SOLID BASIS FOR DEVELOPING FLEXIBLE IT SYSTEMS THAT SUPPORT A BUSINESS.

BUSINESS PROCESS MODELING - JASON A. BECKMANN 2011
BUSINESS PROCESS MODELLING (BPM) IS THE ACTIVITY OF REPRESENTING PROCESSES OF AN ENTERPRISE SO THAT THE CURRENT PROCESS MAY BE ANALYSED AND IMPROVED. BPM IS TYPICALLY PERFORMED BY BUSINESS ANALYSTS AND MANAGERS WHO ARE SEEKING TO IMPROVE PROCESS EFFICIENCY AND QUALITY. THIS BOOK PRESENTS CURRENT RESEARCH IN THE STUDY OF BUSINESS PROCESS MODELLING, INCLUDING BPM AND AUTOMATION WITH GENERAL AND DOMAIN SPECIFIC LANGUAGES; CONCEPTUALISING, ANALYSING AND COMMUNICATING THE BUSINESS MODEL AND CONTEXT-AWARE METHODS FOR PROCESS MODELLING.

BUSINESS PROCESS MANAGEMENT WITHIN CHEMICAL AND PHARMACEUTICAL INDUSTRIES - GUIDO GRÖNE
2013-11-08

AS BUSINESS PROCESSES ARE CRUCIAL SUCCESS FACTORS FOR COMPANIES, SOFTWARE-BASED BUSINESS PROCESS MANAGEMENT (BPM) IS BECOMING MORE AND MORE IMPORTANT. IN THIS AREA SAP, THE MARKET LEADER FOR ENTERPRISE APPLICATION SOFTWARE, HAS ALREADY GATHERED SUBSTANTIAL EXPERIENCE. FOR THE CHARACTERIZATION, MODELING AND ESPECIALLY THE OPTIMIZATION OF BUSINESS PROCESSES, SAP'S CONSULTANTS USE THEIR OWN BPM APPROACH. IN ADDITION TO THEIR CONSIDERABLE METHODOLOGICAL KNOW-HOW, THE CONSULTANTS' PROFOUND KNOWLEDGE OF THE INDUSTRIES FACILITATES THE FOCUS ON CORE AND BUSINESS-CRITICAL PROCESSES. THIS BOOK EXAMINES THE CURRENT MARKET SITUATION, AS WELL AS THE SPECIFIC CHALLENGES AND TRENDS FOR THE CHEMICAL AND PHARMACEUTICAL INDUSTRIES. IT ALSO EXPLAINS BUSINESS PROCESS MANAGEMENT BASICS AND THE SPECIFIC SAP CONSULTING METHODOLOGY, BEFORE ILLUSTRATING THE USE OF SUCH METHODS AND PROCEDURES WITH SAMPLE INDUSTRY-SPECIFIC CORE BUSINESS PROCESSES. WITH THE

HELP OF THESE EXAMPLES FROM THE CHEMICAL AND PHARMACEUTICAL INDUSTRIES, SAP CONSULTING PROVIDES METHODOLOGICAL GUIDELINES ON HOW BUSINESS PROCESS MANAGEMENT CAN BE USED IN PRACTICE TO OPTIMIZE BUSINESS PROCESSES AND MAKE ADJUSTMENTS IN RESPONSE TO CONSTANTLY CHANGING ECONOMIC AND ENVIRONMENTAL FACTORS.

BUSINESS PROCESS MANAGEMENT SYSTEMS - JAMES F. CHANG
2016-04-19

WITH A FOCUS ON STRATEGY AND IMPLEMENTATION, JAMES CHANG DISCUSSES BUSINESS MANAGEMENT PRACTICES AND THE TECHNOLOGY THAT ENABLES THEM. HE ANALYZES THE HISTORY OF PROCESS MANAGEMENT PRACTICES AND DEMONSTRATES THAT BPM PRACTICES ARE A SYNTHESIS OF RADICAL CHANGE AND CONTINUOUS CHANGE PRACTICES. THE BOOK IS RELEVANT TO BOTH BUSINESS AND IT PROFESSIONALS WHO ARE PRESENTED WITH AN INTEGRATED VIEW ON HOW VARIOUS MANAGEMENT PRACTICES MERGE INTO BPM. THIS VOLUME DESCRIBES THE MANY TECHNOLOGIES THAT CONVERGE TO FORM A BUSINESS PROCESS MANAGEMENT SYSTEM (BPMS), ILLUSTRATING ITS STANDARDS AND SERVICE-ORIENTED ARCHITECTURE. ABOUT THE AUTHOR JAMES CHANG IS THE FOUNDER AND PRESIDENT OF IVY CONSULTANTS, INC. HE HAS EXTENSIVE EXPERIENCE IMPLEMENTING ENTERPRISE RESOURCE PLANNING (ERP)-ENABLED BUSINESS SOLUTIONS AND PROCESS-CENTRIC INTEGRATION SOLUTIONS FOR FORTUNE 500 COMPANIES. MR. CHANG HAS WRITTEN SEVERAL ARTICLES ON BPM AND EAI. HE GRADUATED CUM LAUDE WITH A BACHELOR OF SCIENCE DEGREE IN OPERATIONS RESEARCH AND INDUSTRIAL ENGINEERING FROM CORNELL UNIVERSITY.

BPM SOFTWARE AND PROCESS MODELLING LANGUAGES IN PRACTICE - SUSANNE PATIG 2011-10-01

IT HAS TURNED OUT TO BE A KEY FACTOR FOR THE PURPOSES OF GAINING MATURITY IN BUSINESS PROCESS MANAGEMENT (BPM). THIS BOOK PRESENTS A WORLDWIDE INVESTIGATION THAT WAS CONDUCTED AMONG COMPANIES FROM THE 'FORBES GLOBAL 2000' LIST TO EXPLORE THE CURRENT USAGE OF SOFTWARE THROUGHOUT THE BPM LIFE CYCLE AND TO IDENTIFY THE COMPANIES' REQUIREMENTS CONCERNING PROCESS MODELLING. THE RESPONSES FROM 130 COMPANIES INDICATE THAT, AT THE PRESENT TIME, IT IS MAINLY SOFTWARE FOR PROCESS DESCRIPTION AND ANALYSIS THAT IS REQUIRED, WHILE PROCESS EXECUTION IS SUPPORTED BY GENERAL SOFTWARE SUCH AS DATABASES, ERP SYSTEMS AND OFFICE TOOLS. THE RESULTING COMPLEX SYSTEM LANDSCAPES GIVE RISE TO DISTINCT REQUIREMENTS FOR BPM SOFTWARE, WHILE THE PROCESS MODELLING REQUIREMENTS CAN BE EQUALLY SATISFIED BY THE MOST COMMON LANGUAGES (BPMN, UML, EPC).

BUSINESS PROCESS MANAGEMENT - JOHN JESTON
2014-01-21

BUSINESS PROCESS MANAGEMENT, A HUGE BESTSELLER, HAS HELPED THOUSANDS OF LEADERS AND BPM PRACTITIONERS SUCCESSFULLY IMPLEMENT BPM PROJECTS, ENABLING THEM TO ADD MEASURABLE VALUE TO THEIR ORGANIZATIONS. THE BOOK'S RUNAWAY SUCCESS CAN BE ATTRIBUTED PARTLY TO ITS OVERVIEW OF ALL MAJOR USEFUL FRAMEWORKS (SUCH AS LEAN AND SIX SIGMA) WITHOUT OVER-INVESTMENT IN ONE

OVER ANOTHER, AND A UNIQUE EMPHASIS ON BPM'S INTERRELATIONSHIP WITH ORGANIZATIONAL MANAGEMENT, CULTURE AND LEADERSHIP—BPM IS ABOUT PEOPLE AS MUCH AS PROCESSES. ITS COMMON-SENSE APPROACH TEACHES HOW BPM MUST BE WELL-INTEGRATED ACROSS AN ENTIRE BUSINESS IF IT'S TO BE SUCCESSFUL: AUGMENTED AND ALIGNED WITH OTHER MANAGEMENT DISCIPLINES. THIS HIGHLY ANTICIPATED THIRD EDITION BRINGS JESTON AND NELIS' PRACTICABLE FRAMEWORKS AND SOLUTIONS UP-TO-DATE WITH THE LATEST DEVELOPMENTS IN BPM, INCLUDING THE APPLICATION OF THE FRAMEWORKS TO VALUE-DRIVEN BPM. THIS THOROUGHLY REVISED AND UPDATED NEW EDITION INCLUDES: • ENHANCED PEDAGOGY TO HELP STUDENTS LEARN AND TUTORS USE THE BOOK FOR THEIR CLASSES: NOW INCLUDES LEARNING OUTCOMES, CHAPTER TOPICS, LEARNING OBJECTIVES, HIGHLIGHTED KEY POINTS, CHAPTER SUMMARIES, CRITICAL DISCUSSION POINTS AND SELF-TEST QUESTIONS • NEW AND REVISED CASE STUDIES THROUGHOUT • NEW CHAPTERS ON QUESTIONS THAT HAVE BECOME MORE CRUCIAL SINCE THE SECOND EDITION'S PUBLICATION: HOW SHOULD WE START—TOP-DOWN OR BOTTOM-UP? SHOULD WE BE CUSTOMERCENTRIC? HOW DOES BPM LINK TO TODAY'S MOST PERTINENT MANAGEMENT AND TECHNOLOGY ISSUES? WHAT ARE THE CRITICAL SUCCESS FACTORS? • DUE TO POPULAR DEMAND, A NEW AND EXPANDED SECTION ON IT IN BPM • A BRAND NEW COMPANION WEBSITE INCLUDING SLIDES AND ASSIGNMENT ANSWERS!

BUSINESS PROCESS MANAGEMENT - JOHN JESTON 2006

THIS BOOK "PROVIDES ORGANIZATIONAL LEADERSHIP WITH AN UNDERSTANDING OF BUSINESS PROCESS MANAGEMENT AND ITS BENEFITS TO AN ORGANIZATION. THIS BOOK ALSO GIVES BUSINESS PROCESS MANAGEMENT PRACTITIONERS A FRAMEWORK AND SET OF TOOLS AND TECHNIQUES THAT PROVIDE A PRACTICAL GUIDE TO SUCCESSFULLY IMPLEMENTING

BUSINESS PROCESS MANAGEMENT PROJECTS. IT CAN BE USED AS A REFERENCE BOOK FOR ORGANIZATIONS COMPLETING BUSINESS PROCESS MANAGEMENT PROJECTS AND PROVIDES A HOLISTIC APPROACH AND THE NECESSARY DETAILS TO DELIVER A BUSINESS PROCESS MANAGEMENT PROJECT." -- BACK COVER.

BUSINESS PROCESS MANAGEMENT WORKSHOPS - FLORIAN DANIEL 2012-01-25

LNBIP 99 AND LNBIP 100 TOGETHER CONSTITUTE THE THOROUGHLY REFEREED PROCEEDINGS OF 12 INTERNATIONAL WORKSHOPS HELD IN CLERMONT-FERRAND, FRANCE, IN CONJUNCTION WITH THE 9TH INTERNATIONAL CONFERENCE ON BUSINESS PROCESS MANAGEMENT, BPM 2011, IN AUGUST 2011. THE 12 WORKSHOPS FOCUSED ON BUSINESS PROCESS DESIGN (BPD 2011), BUSINESS PROCESS INTELLIGENCE (BPI 2011), BUSINESS PROCESS MANAGEMENT AND SOCIAL SOFTWARE (BPMS2 2011), CROSS-ENTERPRISE COLLABORATION (CEC 2011), EMPIRICAL RESEARCH IN BUSINESS PROCESS MANAGEMENT (ER-BPM 2011), EVENT-DRIVEN BUSINESS PROCESS MANAGEMENT (EDBPM 2011), PROCESS MODEL COLLECTIONS (PMC 2011), PROCESS-AWARE LOGISTICS SYSTEMS (PALS 2011), PROCESS-ORIENTED SYSTEMS IN HEALTHCARE (PROHEALTH 2011), REUSE IN BUSINESS PROCESS MANAGEMENT (rBPM 2011), TRACEABILITY AND COMPLIANCE OF SEMI-STRUCTURED PROCESSES (TC4SP 2011), AND WORKFLOW SECURITY AUDIT AND CERTIFICATION (WfSAC 2011). IN ADDITION, THE PROCEEDINGS ALSO INCLUDE THE PROCESS MINING MANIFESTO (AS AN OPEN ACCESS PAPER), WHICH HAS BEEN JOINTLY DEVELOPED BY MORE THAN 70 SCIENTISTS, CONSULTANTS, SOFTWARE VENDORS, AND END-USERS. LNBIP 99 CONTAINS THE REVISED AND EXTENDED PAPERS FROM BPD 2011, BPI 2011 (INCLUDING THE PROCESS MINING MANIFESTO), BPMS2 2011, CEC 2011, ER-BPM 2011, AND EDBPM 2011.